

Dear family members and friends,

Our whole-site PCR test at Holy Cross from Monday and Tuesday returned one further Covid-19 case among patients, staff and sisters. One member of staff tested positive at the weekend, and another reported Covid infection within their household.

For this reason, we will maintain the current visiting pattern as:

Visit schedule

St Mary's Ward (downstairs): Monday to Friday: 11.00-12.30, 12.30-14.00pm, 14.00-15.30, 15.30-17.00.

St Anthony's Ward (upstairs): Monday to Friday: 11.00-12.30, 12.30-14.00pm, 14.00-15.30, 15.30-17.00.

If planning to visit in person, please would you book in advance by phoning the reception team on 01428 643311 (Monday to Thursday from 10am to 4pm). This week, we will also take phone bookings up to 12 noon Friday (for visits next week).

Next week, you are welcome to enquire if there are still any un-reserved visiting times within the week (in case you weren't able to contact reception by 12 noon tomorrow)*. Our current approach is for up to three visits per patient per week.

Our aim is to move to much greater visiting flexibility for patients, family members and friends within a few weeks from now.

With kind regards

Ross White
Chief Executive

*on Fridays, we coordinate therapy sessions, activities/outings to avoid timetable clashes with pre-booked visits.